

**MOUNTAIN VIEW REGIONAL**  
**EMERGENCY SERVICES**  
**COMMISSION**



**2005**

**ANNUAL REPORT**

# **Mountain View Regional Emergency Services Commission**

## **2005 Annual Report**

### **Executive Summary**

The Mountain View Regional Emergency Services Commission is responsible for Emergency Medical (Ambulance) Services in Mountain View County and in the municipalities that reside in the County. The membership of the Commission includes the Towns of Carstairs, Didsbury, Olds and Sundre, the Village of Cremona and Mountain View County. On April 1<sup>st</sup>, 2005 the Commission purchased the assets of the Sundre and District EMS Society and assumed the primary responsibility of ground ambulance delivery for areas previously covered under contract to Mountain View Regional Emergency Services Commission by Sundre and District EMS Society. This included the contract with the David Thompson Health Region for Basic Life Support Inter-Facility Transfers from the Sundre Hospital

The Commission (including the Sundre & District EMS Society) completed 2,895 events<sup>1</sup>, of which 1,554 were emergency events, 1,220 were transfers and 121 were other events (fire assist, cancelled calls & stand-bys) for the 2005 operating year.

The Mountain View Regional Emergency Services operating revenue (excluding the Sundre & District EMS Society) was \$1,695,578.00 and our expenses were \$1,620,946.00, resulting in an excess of revenue over expenses of \$74,632.00.

In 2005 the Mountain View Regional Emergency Services Commission also prepared for the transition of ground ambulance governance from municipalities to Regional Health Authorities. This transition saw a change in administration in late 2004 as Lyle McKellar tendered his resignation as Executive Director to assist the David Thompson Health Region in transition and saw Nicholas Thain replace Lyle as Executive Director.

---

<sup>1</sup> Events is the total number of persons and / or incidents attended to by EMS.  
2005 Annual Report

Throughout the Commission's response area we to provide five Advanced Life Support equipped ambulances (fleet increase of two with the purchase of SDEMS assets). Three of the ambulances are available to the area on a 24-hour per day, 7-day per week basis. A fourth ambulance is available through peak-time periods only and the fifth is utilized for mechanical back-up and special events.

The Commission maintained its requisition of \$16.00 operating and \$4.98 per capita for debt servicing/capital reserve, per annum subsidy from each of its member municipalities. The requisition is based on the 2001 Federal census of 27,609 people.

The Commission has seen growth in all aspects of its service delivery including; staff, vehicles and events. Mountain View Regional Emergency Services Commission continues to live it's mission statement of "Exceptional Care for Our Community"

# **Mountain View Regional Emergency Services Commission**

## **2005 Annual Report**

In the Commission's fifth year of operations as an Advanced Life Support Emergency Medical (Ambulance) Service provider, we would like to give special thanks to the staff, Medical Director, Board of Directors, local fire services, the Olds, Sundre and Didsbury Health Care Centers, Alberta Shock Trauma Air Rescue Society's Link Center and each of our member municipalities for their continued hard work and dedication to providing "Exceptional Care for Our Community".

The Commission provides three primary advanced life support EMS units, one unit is located at the Olds Fire Hall, a the second unit is located at the Didsbury Hospital and a third at our new station located in the Sundre Fire Hall. These three primary ambulances operate on a 24-hour per day, 7-day per week basis. The forth and fifth units are located one at the Olds Fire Hall and one at the Sundre Fire Hall. One of the two operates as a peak time unit and it operates 10 hours per day, 5 days per week. This structure has expanded from the commission original deployments when we commenced operations on January 1, 2001 at 12:01 a.m.

The Commission currently employs 18 full-time, one part-time and 36 casual employees. Of the 55 total employees, 26 are Registered Paramedics (including the Executive Director), 28 are Registered EMT's, and there is one Office position.

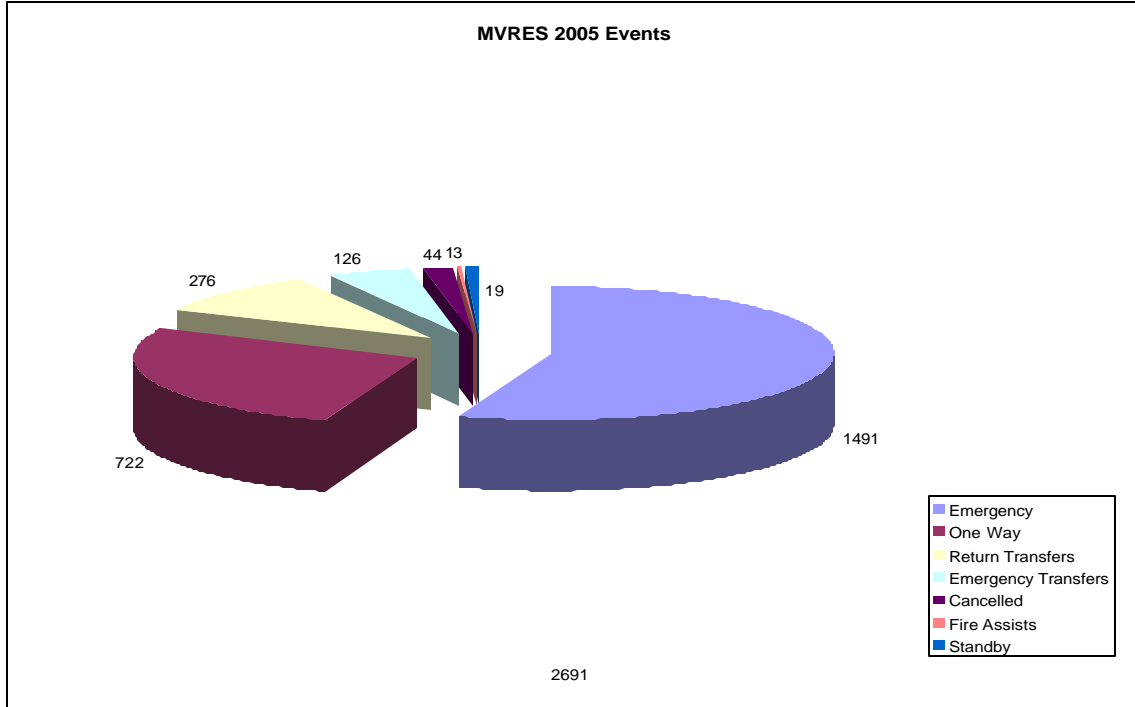
The Commission serves the municipalities of the Towns of Carstairs, Didsbury, Olds, and Sundre, the Village of Cremona and Mountain View County. The resident population served is 27,609 people, based on the 2001 Federal Common Census. In addition to the municipalities, the Commission also serves two Health Regions, David Thompson Health Region and The Calgary Health Region and ground ambulance service to portions of the M.D. of Big Horn and Clearwater County.

In 2004 the Commission saw 2,895 events in its entire area of responsibility (including the Sundre & District EMS Society events).

## **EVENTS**

Of the 2,895 events, the MVRES<sup>2</sup> ambulances attended to 2,691 of those events.

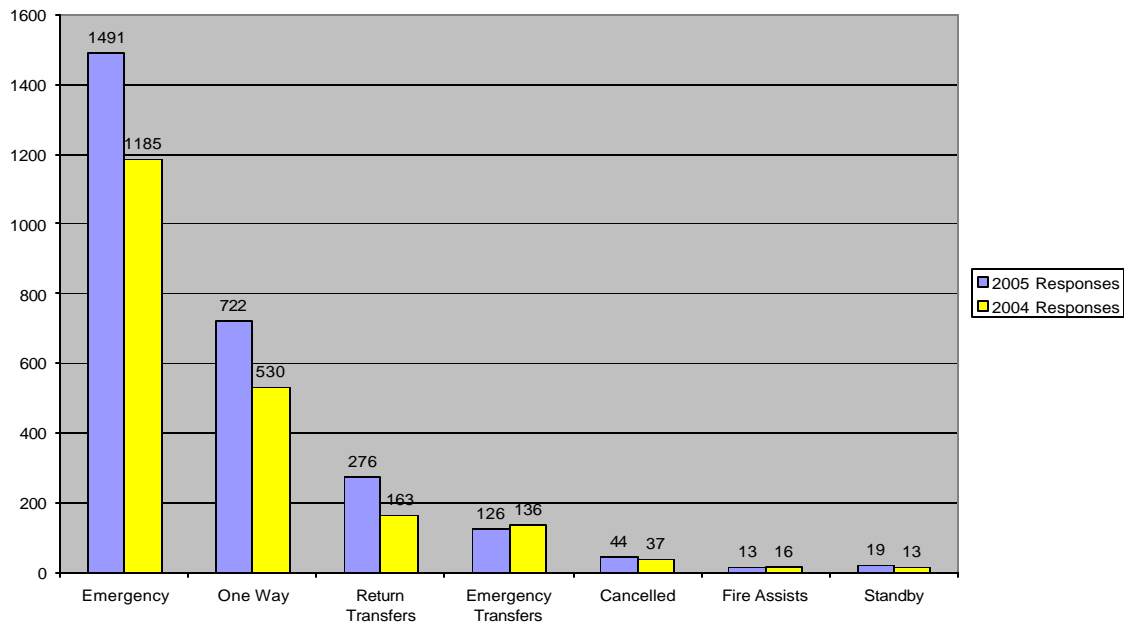
Of the 2,691 events attended to by MVRES the events were broken down as follows:



<sup>2</sup> MVRES – Mountain View Regional Emergency Services  
2005 Annual Report

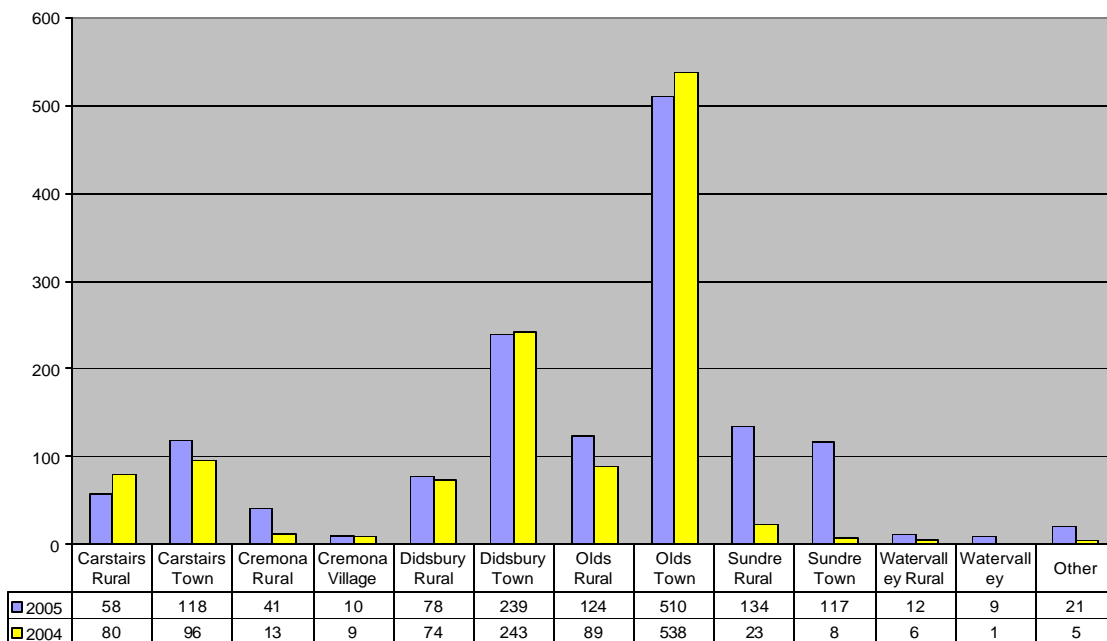
Of the 2691 events, MVRES ambulances attended the following events.

**MVRES Type of Events 2005 vs. 2004 Comparison**  
(MVRES Events Only)



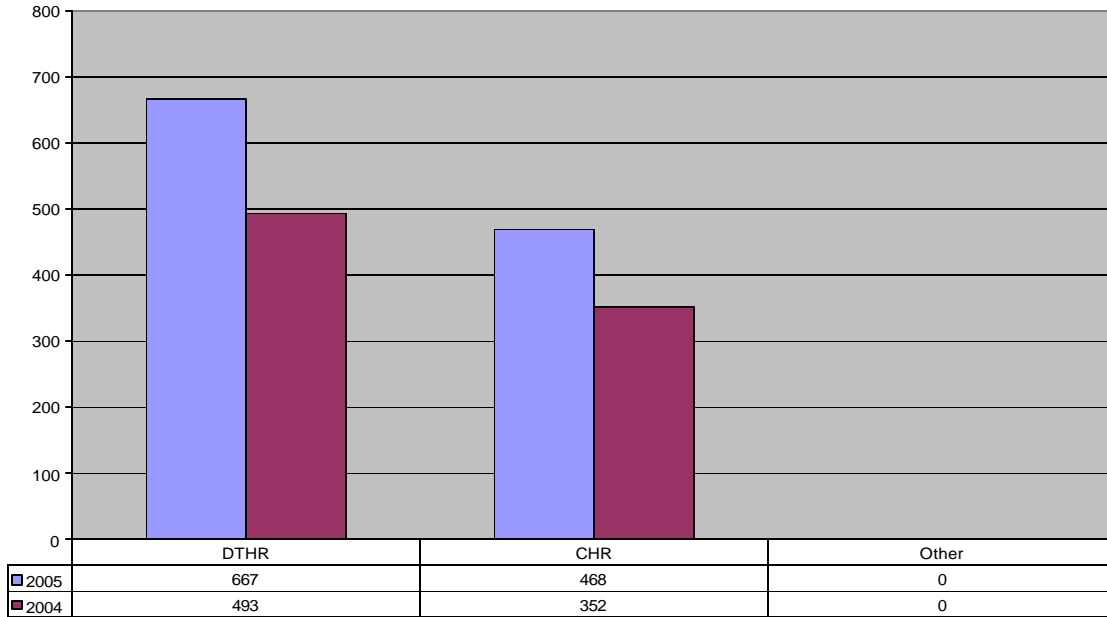
MVRES responded to 1491 Emergency events in total to its direct area of service. The breakdown of calls per municipality is as follows: (The emergency events include all cancelled and fire events to each municipality).

**MVRES 2005 vs. 2004 Events per Municipality**



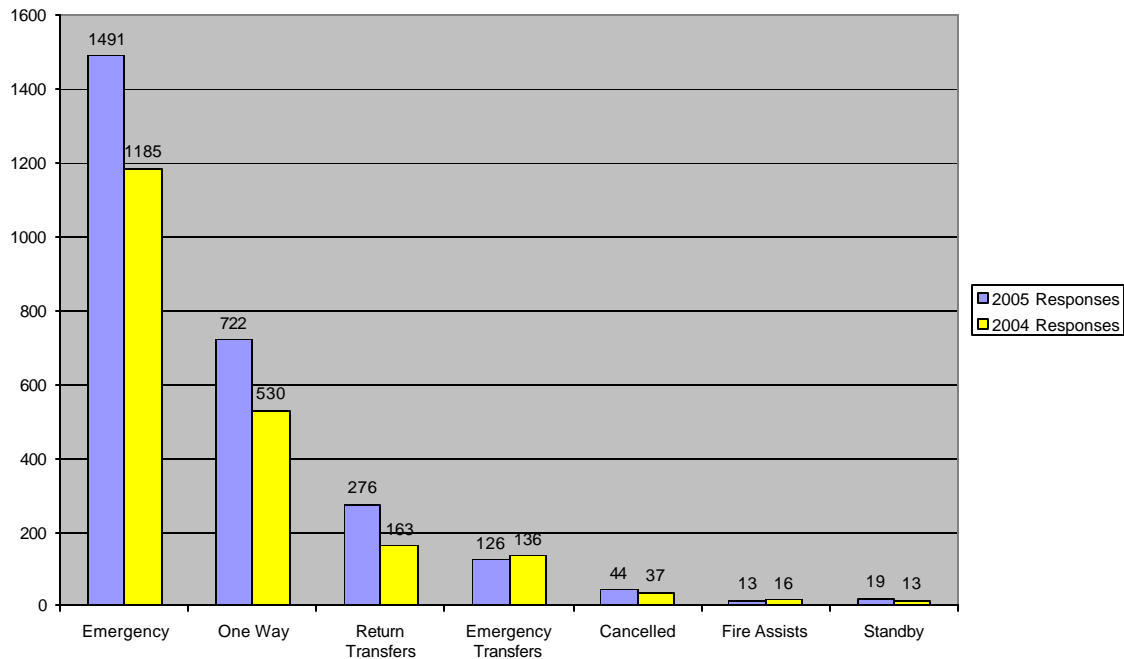
The MVRES performed 1135 inter/intra - facility events (hospital transfers) for the following Regional Health Authorities.

**MVRES Inter/Intra - Facility Transfer Events**



MVRES type of event totals in 2005 vs. 2004

**MVRES Type of Events 2005 vs. 2004 Comparison**  
(MVRES Events Only)



## **RESPONSE TIMES**

Response times are calculated from the first ring at our dispatch center to being on scene. The average *emergency response time* for the Mountain View Regional Emergency Service in its area of direct response is thirteen (13) minutes and twenty three (23) seconds. The *national urban average compliance* (response time) is eight (8) minutes and fifty-nine (59) seconds.

### **Mountain View Regional Emergency Services Commission 2005 Response Times**

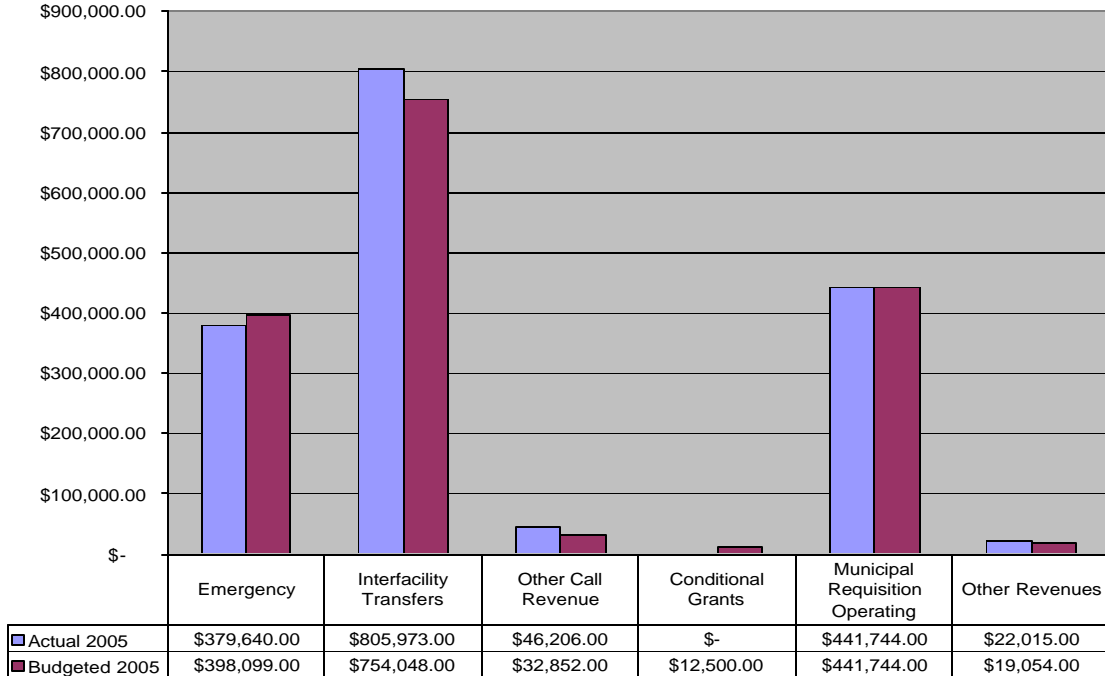
	2005	2004
	Min:Sec	Min:Sec
Town of Carstairs	14:40	14:58
Town of Didsbury	7:47	7:52
Town of Olds	6:51	6:52
Village of Cremona	25:07	29:41
Town of Sundre	6:36	N/A
Mountain View County	18:32	18:57

Response times will vary in each community, depending on where the dispatched ambulance is responding from. For example if the Didsbury ambulance is busy, then the next available ambulance will respond from Olds, thus increasing response times. The local fire departments are utilized as First Responders. For delayed ambulance responses and for specific medical incidents, the fire department is dispatched in that specific fire jurisdiction, in conjunction with the ambulance to assist with patient care until the arrival of EMS. Operationally a deployment strategy has been developed to ensure the best coverage possible for the entire service area. We are also striving to ensure appropriate responses through chute time compliances rather than averages.

# Financial

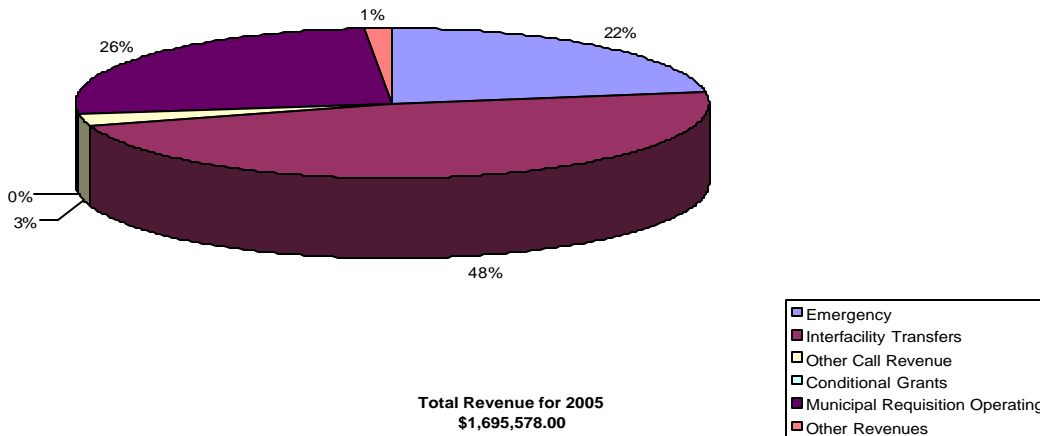
The actual to budgeted operating revenues for MVRES for 2005 was 2.2% greater than budgeted.

**MVRES 2005 Actual vs. Budgeted Revenues**  
(MVRES Revenues Only)



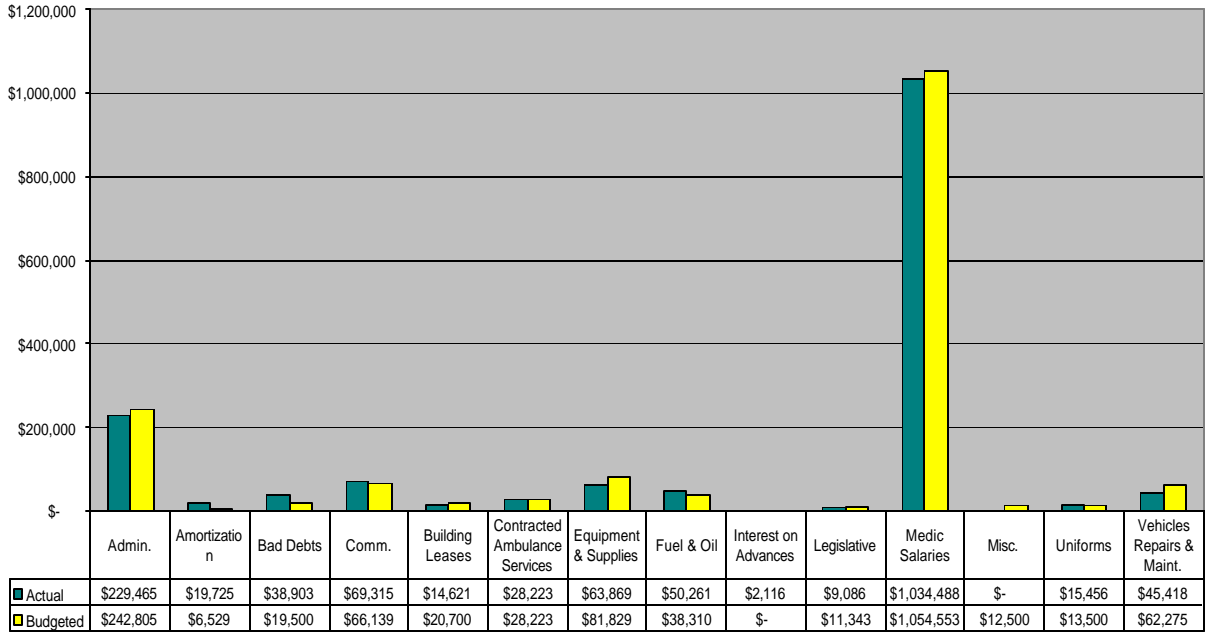
The MVRES revenues for 2005 were \$1,695,578.00. The revenues were generated from the following sources:

**MVRES 2005 Actual Revenues**



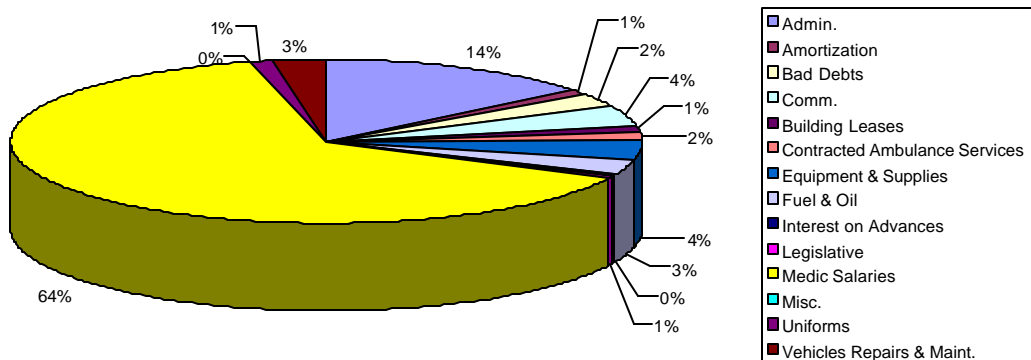
MVRES total expenses for 2005 was 2.2% less than the total budgeted amount.

**MVRES 2005 Actual Operating to Budgeted Expenses**  
 (Actual Costs \$1,620,946 to Budgeted Costs \$1,658,206)



MVRES expenses were \$37,260.00 under budget for 2005. The total operating expenses for the 2005 were \$1,620,946.00. The operating expenses are broken out as follows:

**MVRES Operating Expenses**



Total Operating Expenses  
 \$1,620,946.

The Commission received an operating requisition of \$16.00 per capita per annum from each of the member municipalities. The Federal 2001 population census was 27, 609 people.

The average cost to MVRES per event is \$602.36. The average revenue generated per event is \$630.09. The sources of revenues generated per event are as follows: 70% of each event through user fees, 26% from member municipality's operating requisition, and 3% from other grants, revenues and donations.

# **Mountain View Regional Emergency Services Commission Board and Administration**

## **2005 Board of Directors**

Kris Bojda, Chair, Member Representative for the Town of Olds

Jim Brosh, Vice Chair, Member Representative for the Town of Sundre

Brian Wittal, Member Representative for the Town of Didsbury

Bob Green, Member Representative for the Town of Carstairs

Tony Cusson, Member Representative for the Village of Cremona

Kathy Blain, Member Representative for Mountain View County

## **2005 Administration**

Nicholas Thain, Executive Director

Dr. Harry Koonar, Medical Director

## **Conclusion**

The Mountain View Regional Emergency Services Commission is responsible for Advance Life Support Emergency Medical Services (Ambulances) in the Towns of Carstairs, Didsbury, Olds and Sundre, the Village of Cremona and Mountain View County. In 2005 in the Commission's jurisdiction, EMS attended to 2861 events. Of these, 2691 of the total events were the direct responsibility of the Commission and the remaining 170 events were managed by our contracted service, the Sundre & District EMS Society.

The Commission's revenues were higher than anticipated and this was due to the increased inter/intra-facility transfers. The Commission saw a 34% increase in transfer events and an Emergency events increase of 24% in 2005; however these sharp increases over 2004 are due to the additional call volume experienced with the primary responsibility of Sundre and area to the Commission from April 1<sup>st</sup>, 2005. Factoring in historical data from Sundre and District EMS the entire service area saw an increase in inter/intra-facility transfers of 4% and an increase in emergency responses of 3%

This has been an exceptional year for the Mountain View Regional Emergency Services Commission. We continue to see call volume and population in this region increasing. It is essential that the Commission's Board of Directors and Administration plan and anticipate this growth with the primary objective being to ensure quality advanced (paramedic) life support Emergency Medical (ambulance) Services to the residents and visitors in our region.